

# The Super Supervisor's 7 C's

Courtesy

Employees expect a friendly greeting every day. Always remember that enthusiasm is not taught, it is caught!

Concern

Employees have 3 Dimensions that require concern. Body, Mind and Spirit. They are not personnel, they are persons.

Consideration

Consider employee's feelings and encourage real dialog. Encouragement energizes, discouragement paralyzes!

Compassion

At various times, all employees need sympathy and compassion. These are powerful motivators that pay big dividends.

Consistency

A consistent boss will have satisfied employees. Harmony oils the wheels of industry, friction puts sand in the gear box.

Control

Employees expect their boss to be "in control" at all times. A reputation is made by many acts, it can be lost by one.

Caring

All working people appreciate supervisors whose positive caring and attitude toward them and their families is their normal pattern of behavior.

*From Mildred Ramsey's Super Supervisor® Book©2005 positivepresentations.com*